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July 30, 2021

State of Idaho  
Idaho Public Utilities Commission  
11331 W. Chinden Blvd  
Bldg 8 Suite 201-A  
Boise, ID 83714

Attention: Ms. Jan Noriyuki, Secretary

Re: **RUL-U-21-01 - IDAPA 31.01.01 Proposed Rule Revisions**

Dear Commission Secretary:

Avista Corporation, dba Avista Utilities (Avista or Company), submits the following comments in accordance with the Idaho Public Utilities Commission's ("Commission") "Notice of Intent – Negotiated Rulemaking with Scheduled Meetings" issued in Case No. RUL-U-21-01 on May 14, 2021 regarding proposed changes to the Utility Customer Relations Rules ("UCRR") (IDAPA 31.21.01). Avista appreciated the opportunity to participate in the public comment hearing on June 29, 2021 and supports Staff's revisions to the proposed rules.

Please direct any questions regarding these comments to Paul Kimball at (509) 495-4584 or myself at (509) 495-8620.

Sincerely,

*/s/ Patrick Ehrbar*

Patrick Ehrbar  
Director of Regulatory Affairs